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We are a company registered in England and Wales under Company Registration Number 09030281. Our Registered Office is at Level 3, Tyler's House, Tyler's Avenue, Southend-on-Sea, Essex, SS1 2BB. Our VAT number is 187 9697 20.

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- Palace Media Ltd owns the rights to all content and data on this site, by using any of the data without the permission of Palace Media Ltd will be a direct breach of our Terms of use policy to which you accept full liability, including any such claims for damages or loss of earnings.

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OUR SITE CHANGES REGULARLY

We aim to update Our site regularly, and may change the content at any time. If the need arises, we may suspend access to Our site, or close it indefinitely. We seek to keep material on Our site up to date but no warranty is given in this respect and we are under no obligation to update such material.

OUR ROLE

We are not an agents or partners with the advertisers on Our website, nor do we vouch for the trade or professional qualifications, or trade association membership that companies, organisations or persons advertising on Our website may claim they hold. Nor do we vouch for the availability, suitability or legality of any goods or services that persons, companies or organisations advertising on Our website may offer.

All users must satisfy themselves as to the type and nature of any goods, services or qualifications offered or claimed by advertisers or adverts displayed on this site.

OUR LIABILITY

The material displayed on Our site is provided without any guarantees, conditions or warranties as to its accuracy. To the extent permitted by law, we, and third parties connected to us hereby expressly exclude:

- ◆ All conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity.
- ◆ Any liability for any direct, indirect or consequential loss or damage incurred by any user in connection with Our site or in connection with the use, inability to use, or results of the use of Our site, any websites linked to it and any materials posted on it, including, without limitation any liability for:
 - ◆ loss of income or revenue;
 - ◆ loss of business;
 - ◆ loss of profits or contracts;
 - ◆ loss of anticipated savings;
 - ◆ loss of data;
 - ◆ loss of goodwill;
 - ◆ wasted management or office time; and

for any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable, provided that this condition shall not prevent claims for loss of or damage to your tangible property or any other claims for direct financial loss that are not excluded by any of the categories set out above.

This does not affect Our liability for death or personal injury arising from Our negligence, nor any other liability which cannot be excluded or limited under applicable law.

INFORMATION ABOUT YOU AND YOUR VISITS TO OUR SITE

We may use and process information about you however we may choose. By using our site, you consent to such processing and you warrant that all data provided by you is accurate.

VIRUSES, HACKING AND OTHER OFFENCES

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to Our site, the server on which Our site is stored or any server, computer or database connected to Our site. You must not attack our site via a denial-of-service attack or a distributed denial-of-service attack.

By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use Our site will cease immediately.

We cannot guarantee the security of any information transmitted via the internet. We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of Our site or to your downloading of any material posted on it, or on any website linked to it. All information, data or correspondence you transmit, or receive, is sent at your own risk.

LINKS FROM OUR SITE

Links from this site to third party sites are provided for your information only. We have no control over the contents of those sites or resources, and accept no responsibility for them or for any loss or damage that may arise from your use of them. It is your responsibility to check their terms of use and privacy policies to ensure compliance and determine how they may use your information.

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P Palace Media Limited trades from within England and these Terms of Use shall be governed and construed by the laws of England. This site can, however, be accessed from other countries and although these countries may have different laws, by accessing Our website you agree to abide by the laws of England, and the laws of England will take precedence over other countries laws should any conflict arise. Users accessing this site from outside England agree that they do so voluntarily and are responsible for complying with local laws. The English Courts shall have exclusive jurisdiction in respect of any claim arising from or related to a visit to Our site.

VARIATIONS

We may revise these Terms of Use at any time by amending this page. You are advised to check this page from time to time and it is your responsibility to take notice of any changes we made, as they are binding on you. Some of the provisions contained in these Terms of Use may also be superseded by provisions or notices published elsewhere on Our site.

YOUR CONCERNS

If you have any concerns about material which appears on Our site, please contact info@palacemedialtd.co.uk. Thank you for visiting our site.

Privacy Policy

Palace Media Ltd ("We") are committed to protecting and respecting your privacy.

This policy (together with our terms of use of our website above) (and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. We keep certain basic information when you visit our website and recognise the importance of keeping that information secure and letting you know what we will do with it.

For the purpose of the Data protection Act 1998 (the Act), the data controller is Level 3, Tyler's House, Tyler's Avenue, Southend-on-Sea, Essex, SS1 2BB Registration No 09030281.

This policy only applies to our site. If you leave our site via a link or otherwise, you will be subject to the policy of that website provider. We have no control over that policy or the terms of the website and you should check their policy before continuing to access the site.

INFORMATION WE MAY COLLECT FROM YOU

We may collect and process the following data about you:

◆ Information that you provide by filling in forms on our website ("our site"). This includes information provided at the time of registering to use our site, subscribing to our service or requesting further services. We may also ask you for information when you report a problem with our site.

◆ If you contact us, we may keep a record of that correspondence.

◆ We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.

◆ Details of your visits to our site including, but not limited to, traffic data, location data, weblogs, operating system, browser usage and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access.

IP ADDRESSES AND COOKIES

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers. This is statistical data about or users' browsing actions and patterns, and does not identify any individual and we will not collect personal information in this way.

We may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalised service. They enable us:

◆ To estimate our audience size and usage pattern.

◆ To store information about your preferences, and so allow us to customise our site according to your individual interests.

◆ To speed up your searches.

◆ To recognise you when you return to our site.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site.

WHERE WE STORE YOUR PERSONAL DATA

We will protect personal information by reasonable security safeguards against loss or theft as well as unauthorised access, disclosure copying use or modification. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

USES MADE OF THE INFORMATION

We use information held about you in the following ways:

- ◆ To ensure that content from our site is presented in the most effective manner for you and for your computer.
- ◆ To provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.
- ◆ To carry out our obligations arising from any contracts entered into between you and us.
- ◆ To allow you to participate in interactive features of our service, when you choose to do so.
- ◆ To notify you about changes to our service, or
- ◆ For a purpose identified at the time the information is collected or compatible with the above.

We may also use your data, or permit selected third parties to use your data, to provide you with information about goods and services which may be of interest to you and we or they may contact you about these by post, telephone or email. If you do not want us to use your data in this way, or to pass your details on to third parties for marketing purposes, please tell us in writing by emailing us at the email address shown on our site.

DISCLOSURE OF YOUR INFORMATION

We may disclose your personal information to third parties:

- ◆ In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- ◆ If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

YOUR RIGHTS

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by

checking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us in writing at our trading address at Level 3, Tyler's House, Tyler's Avenue, Southend-on-Sea, Essex, SS1 2BB or by email at the address on our site.

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own private policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

ACCESS TO INFORMATION

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £20 to meet our costs in providing you with details of the information we hold about you.

CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. However, we advise that you check this page regularly and it is your responsibility to keep up to date with any necessary changes.

CONTACT

Company Registration No. 09030281 Edition 01.04.14

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed in writing to us by post or email.